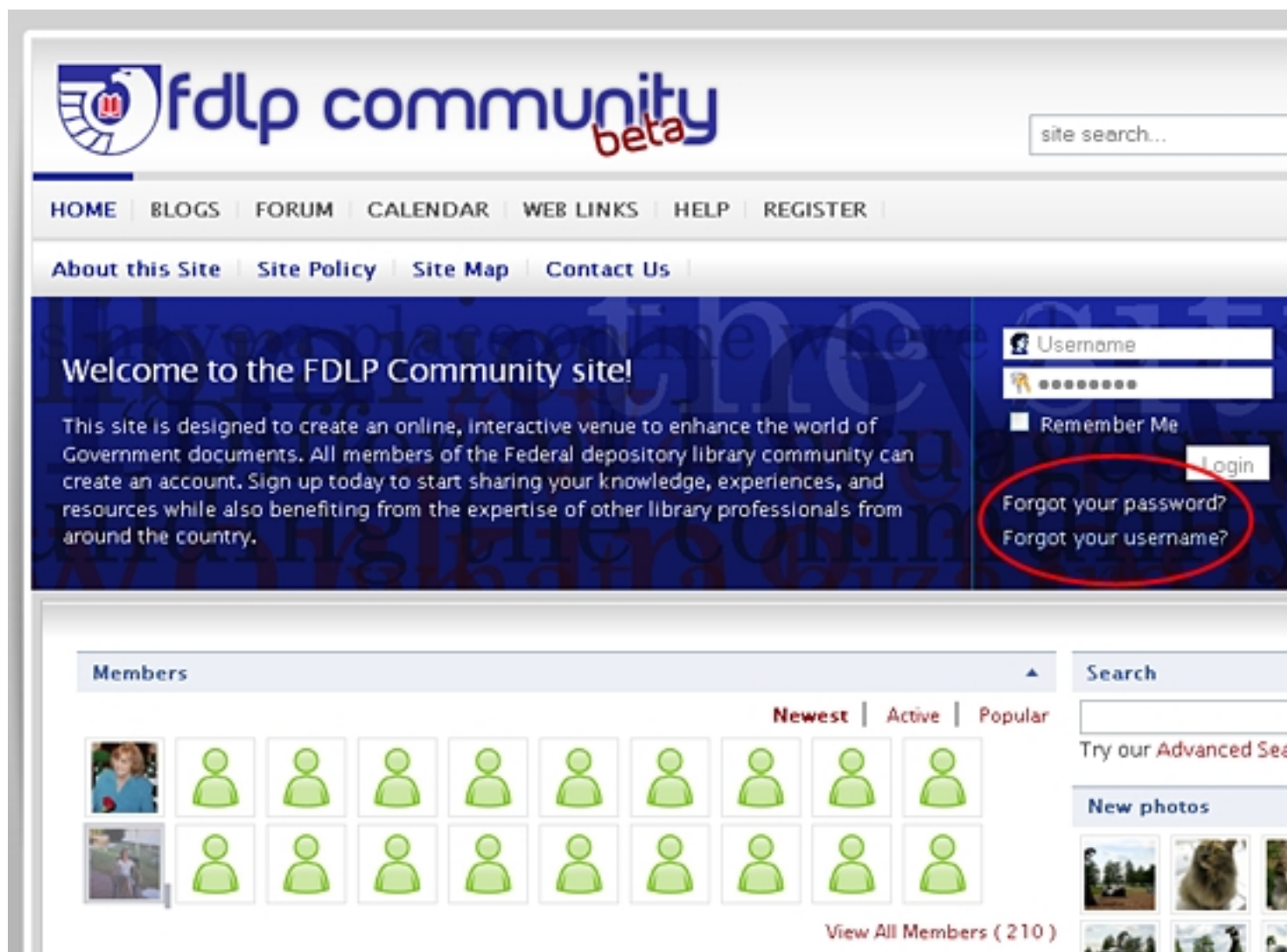


Passwords on the FDLP Community site are created by users at the time of registration. If a username or password is unknown, tools on the site can be used to reset the password or remind a user of their username.



Resetting Password

1. Select the "Forgot your password?" link from the FDLP Community header.
2. Enter the email address used when registering for the site and hit "Next". An email will be sent to that account with the subject line: "Your FDLP Community password request request". This email contains a token to verify the password reset request.
3. Click on the URL provided in the email and when prompted, enter the token contained in

the email and hit "Submit".

4. Enter and confirm the new desired password and hit "Submit".

Username Reminder

1. Select the "Forgot your username?" link from the FDLP Community header.
2. Enter the email address used when registering for the site and hit "Next". An email will be sent to that account with the subject line: "Your FDLP Community username". The email contains the username for the FDLP Community account.

If the above fails, please contact GPO.